

IT can create it.



Annual Report 2009

Year Ended March 31, 2009

44th Term Business Report

Keyware Solutions Inc.

TSE 2nd Section Stock Code 3799

KEYWARE
SOLUTIONS



IT can create it.

*The key that opens the door to
a ubiquitous computing society*



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At Keyware Solutions Inc. we continue to provide customers with unlimited potential, based on the power of creative concepts and IT.

To Our Shareholders



To all the Shareholders of Keyware, I would like to offer my best wishes to you for increasing health & prosperity. On behalf of all of us at Keyware, thank you for your continued exceptional support.

I assumed the position of President & CEO on April 1, 2009. I will do my best to lead the development of the Company's business.

During the prior fiscal year, the corporate management environment deteriorated rapidly, even in Japan's domestic economy, as restrictions on corporate investment spread under the impact of the global economic downturn. During the current fiscal year as well, this severe operating climate is expected to continue. To address the ongoing changes in the management environment, and the business challenges that confronted us through the prior period, on April 1 Keyware completed a corporate reorganization with the objective of accelerating management and strengthening our marketing, technology and administration divisions. In addition to responding quickly with a focus on customer needs and problem solutions, as well as strengthening our client support capabilities, technology development skills, project management abilities and cost competitiveness based on an organization that can create solutions that draw on business and operational know-how and development technologies spanning a wide range of fields, Keyware will thoroughly pursue productivity and quality improvement programs in all management divisions.

During the current fiscal year, constraints on the volume of orders from customer firms are expected to continue. Nevertheless, by working in cooperation with our main customers, we project Keyware will achieve lower sales and higher earnings, while keeping the decline in sales to a minimum.

In the future, Keyware will pursue equitable corporate governance and strive to enhance its corporate value while continuing to fulfill its social responsibilities as a listed company. We look forward to continuing to receive your unwavering encouragement and support.

June, 2009

President & CEO

Tetsuji Nakashima

Review of Operations

During the consolidated accounting fiscal year under review, Japan's economy struggled through a prolonged recessionary phase that was exacerbated by the deteriorating economies in Europe and the United States. During the second half of fiscal 2008 in particular, Japan experienced negative growth and entered a period of serious recession.

Compared with the prior consolidated fiscal year, Keyware achieved positive growth in net sales. This reflected the addition of Creva Systems Co., Ltd., which Keyware acquired and made a subsidiary in April 2008, as well as a steady increase in both continuing projects and new proposals in each of Keyware's business sectors during the first half of the consolidated fiscal year. In the second half, on the other hand, municipal governments and firms rapidly retreated to a more cautious stance concerning IT investment. As a result, orders for large-scale projects declined, and some development projects were postponed or cancelled, while the period of time required for finalizing contracts lengthened. The impact from projects where profitability has deteriorated also was unavoidable, which caused Keyware to lose opportunities for new orders. In its Total Service Business, Keyware progressed new client development throughout the year, based on "Management and IT Consulting Integration" and "Hybrid Thin Client Solution" projects offered through our keyCOMPASS business model. In addition, the number of infrastructure construction projects based on HP-UX, Linux, Windows and other systems rose steadily, and Keyware's ERP business for both new clients and existing customers increased strongly. Health care and related business and intellectual property business,

which implemented functional enhancements to Keyware's packages, were also achieved solid results.

Based on these conditions, for the consolidated accounting fiscal year under review the consolidated value of orders received was 22,448 million yen and consolidated sales were 23,238 million yen. The operating loss was 62 million yen.

System Development Business

Stable sector

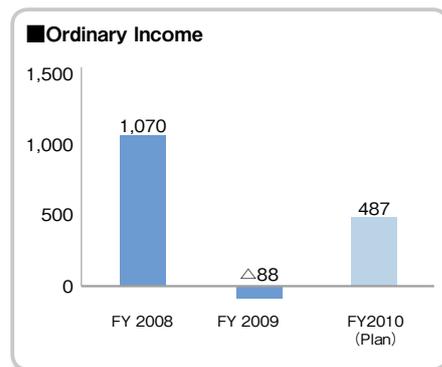
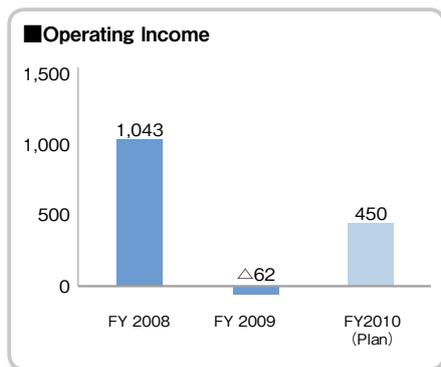
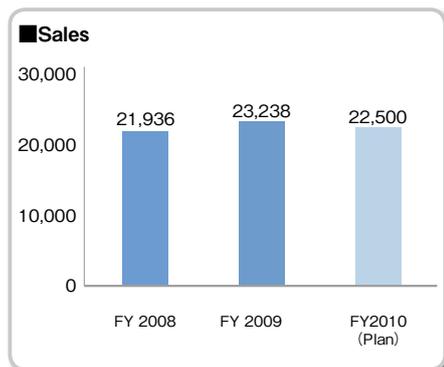
As a result of securing orders for continuing projects and new proposals for government agencies, finance, medical care, mass media systems, aerospace systems, network monitoring business and telecommunications providers, sales were 12,377 million yen.

Integrated Service Business

Promising sector Growing sector

Keyware obtained new orders as a result of pursuing new client development for transportation system-related SI projects. In the ERP business, Keyware focused on new client development through closer cooperation with SAP, and strove to improve earnings by securing system integration agreements with end users, including projects for semiconductor manufacturers, electronics manufacturers and retailers. Keyware also aggressively pursued subcontracting work for infrastructure construction projects. As a result of these efforts, sales totaled 10,861 million yen.

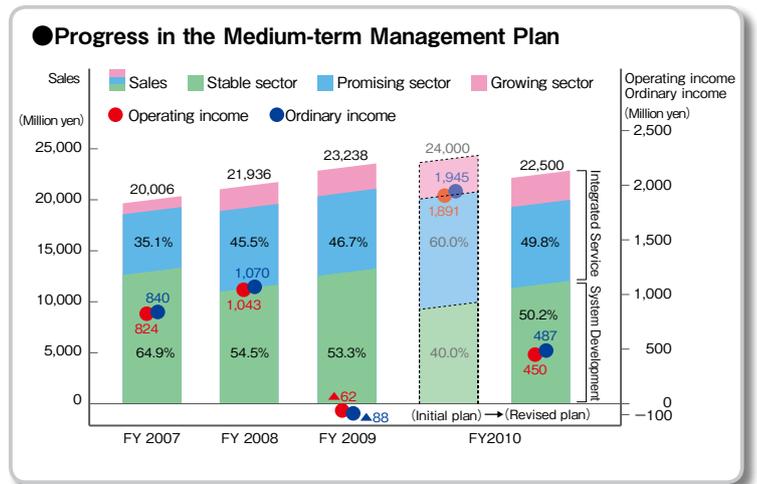
Highlights of consolidated business performance (Unit: million yen)



Progress in the Medium-term Management Plan

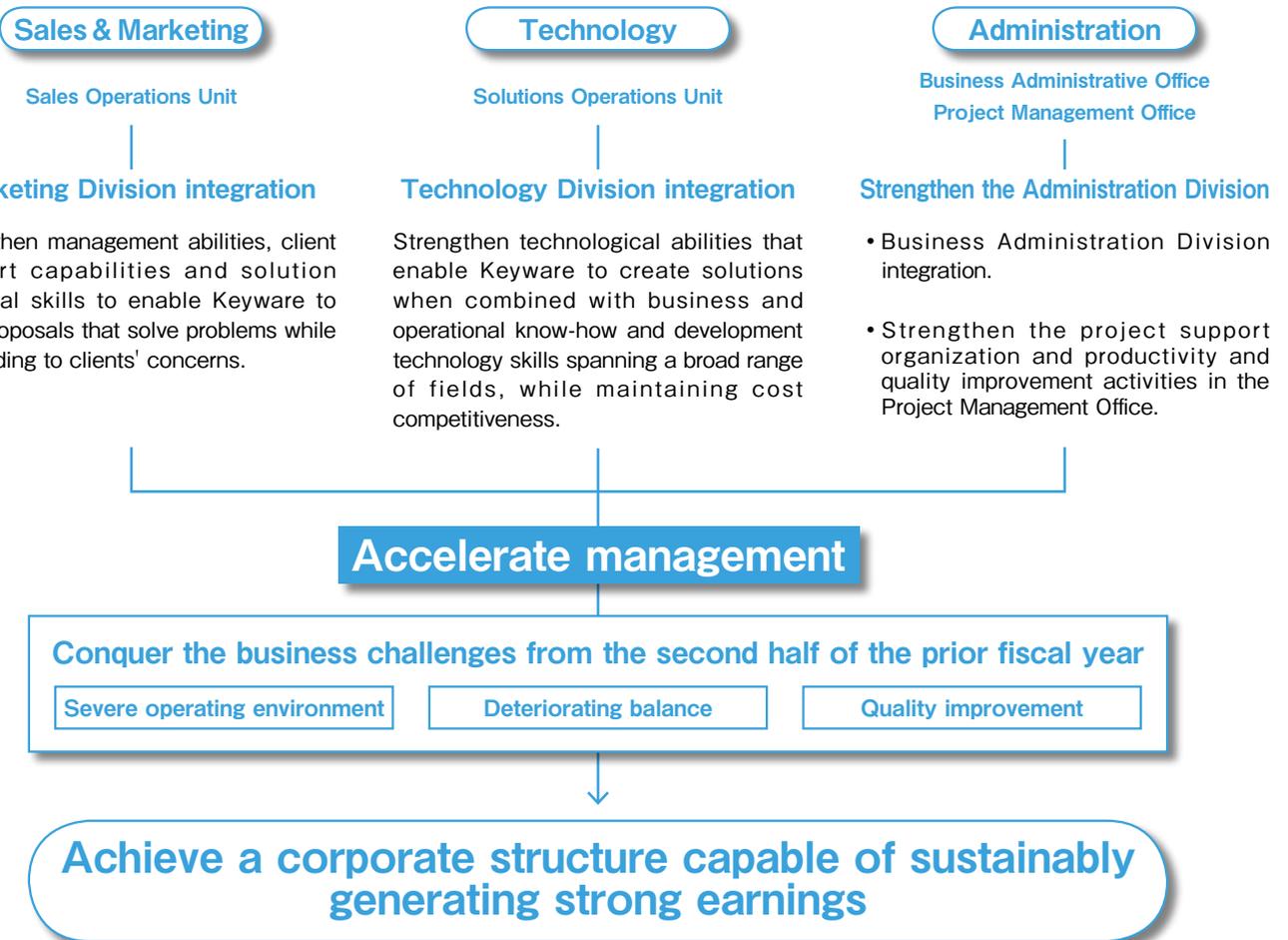
Keyware focused on achieving sales of 24 billion yen and a gross profit margin of 24%, its objectives in "Dash 24," the Company's medium-term management plan for the fiscal years ending March 2007 through March 2010. Faced with the rapid deterioration of its business environment since the second half of 2008, however, Keyware had to respond to this change in the management environment and revised its business plan for this consolidated fiscal year.

Keyware will continue striving to "create the foundations for a leap in growth," the theme of its medium-term management plan, and provide high-added value consistent services.



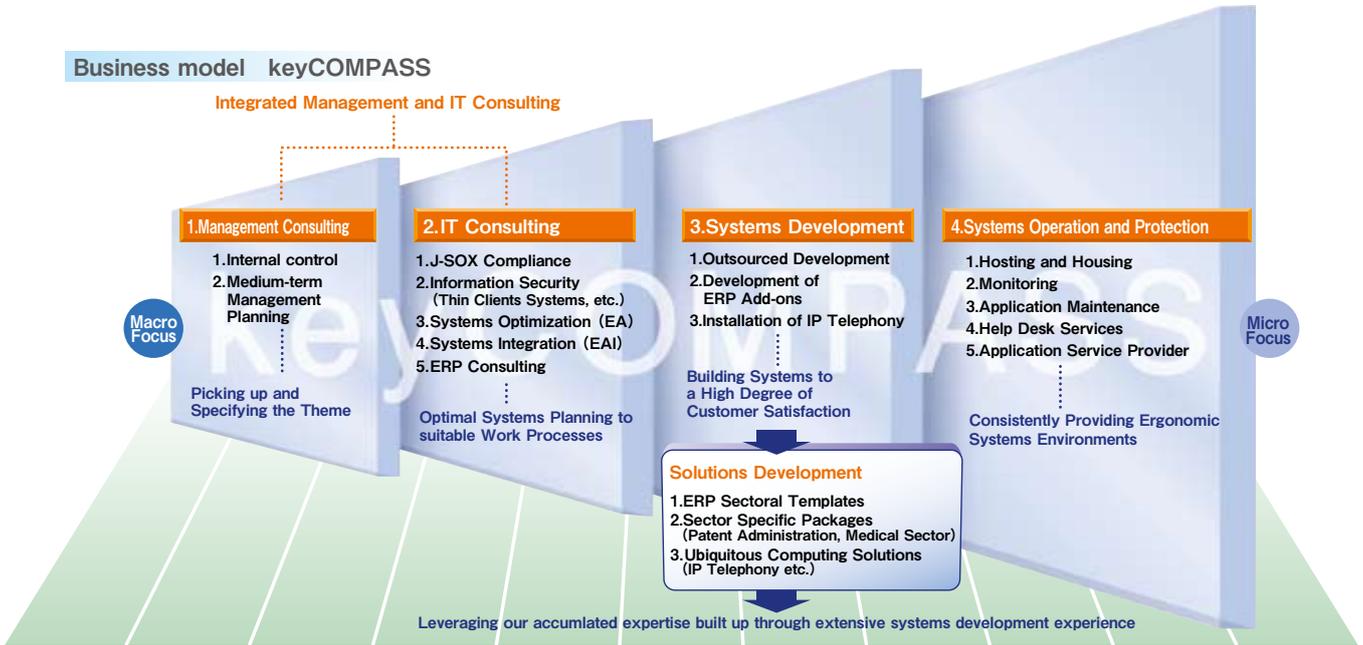
Business Strategy of this Term

Achieve a corporate structure capable of conquering business challenges and sustainably generating strong earnings, with a seamless organization that unifies Keyware's three strengths based on the corporate reorganization.



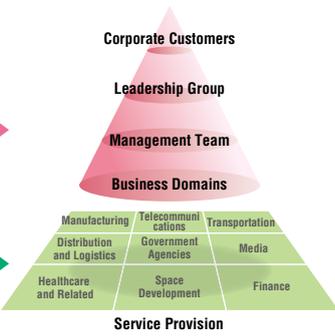
Keyware's Business Model

Keyware's business model "keyCOMPASS" provides optimal service for each phase of a client's system needs over the entire system life cycle, from management and system consulting to system construction, installation and operation.



Unique know-how and advanced technology

- Strategic partners**
Consulting firms
- Principal information technologies**
EAI Security ERP
EC SCM/CRM
- Major solution partners**
A wide variety of Independent software vendors (ISV)
- Offshore development**
Mongolia China



Prime Businesses

Growing sector **Promising sector**

Keyware uses its unique business and operational know-how to the maximum extent possible to develop highly profitable businesses in cooperation with the client's business, encompassing the full range of upstream and downstream operations.

- Marketing activities to corporate management that makes the best use of IT
 - Holding seminars to solve business problems
 - Enhancement of Keyware's showroom
 - Creating and strengthening new solutions

Partner Businesses

Stable sector **Promising sector**

Outsourced development and operation in cooperation with companies that have a strong relationship with Keyware. We are developing highly stable businesses that can be realized based on unique business and operating know-how cultivated by building the bases for social infrastructure firms.

- Unique business and operating knowledge and experience
- Highly sustainable, stable business development
- Evolve into an equal partner who does more than provide businesses

- Strengthen relationships with NEC, Mitsubishi Corp. (ITF)
- Strengthen relationships with JR East Japan Information Systems Co. (JEIS), NTT Group and HP
- Expand business to other major SI companies

Event

Keyware exhibited at the 2008 Patent Information Fair & Conference

Date November 5-7, 2008

Venue Science Museum (Tokyo, Japan)

Keyware participated in Japan's largest domestic exhibition, which showcases information on the newest products and technologies related to the latest developments in patent information and intellectual property, where it demonstrated and exhibited the latest versions of "PATAS" and "Web PATAS",

Keyware's patent administration and management system for corporations. Keyware is pursuing the development of simple, convenient products that will contribute to the creation, protection and use of patent information and intellectual property, a crucial management strategy issue for corporations as the remarkable



advances in science and technology and creating technology and the globalization of the world's economy continue.

Event

Keyware exhibited at Local Authorities Computerization Promotion Fair 2008

Date October 21-22, 2008

Venue Tokyo Big Sight

Keyware exhibited at the "Information Systems Exhibit" held in conjunction with "Local Authorities Computerization Promotion Fair 2008". At the exhibit, Keyware

demonstrated its solutions for reducing operating and management costs, which arise from day-to-day problems such as breakdowns or the distribution of personal computers,

while employing personal computers the user already has available. The exhibit received an enthusiastic response.

Award

Keyware received Disclosure Award for Newly Listed Companies from TSE

Keyware received the "Disclosure Award for the Newly Listed Company in Listed Company Award of the Year 2008" from the Tokyo Stock Exchange. TSE presents the commendation once each year to listed companies recognized as having achieved superior performance in disclosure and the growth of its individual shareholders (investors) bracket.

The Disclosure Award recognizes the listed companies judged to be actively addressing disclosure,

including the release of company-related information to investors appropriately and on a timely basis in an easy-to-understand format, from the standpoint of promoting broader information disclosure.

The Newly Listed Company Award is presented to companies that newly listed their stock on the Tokyo Stock Exchange during the past year. Keyware was the only firm among 58 companies to receive the Newly Listed Company Award last year. Keyware views the award as



encouragement for its efforts, and will continue its pursuit of greater disclosure.



The Frontline of Keyware

Keyware achieves low-cost, advanced security systems corresponding to the business environment with Hybrid ThinClient solutions

What is a thin client?

Uniform control on a single server of all applications and data that were stored until now on personal computers. Provides a measure against information leaks and reduces the operational and management costs of client PCs, while simultaneously further strengthening internal control.

Hybrid ThinClient solution provided by Keyware

Keyware's Hybrid ThinClient solutions enable clients to substantially lower the initial introduction costs for a thin client environment through the effective use of existing client PCs, which eliminates the need to purchase new special thin client PCs that are not equipped with a hard disk.

Results from introduction of a thin client

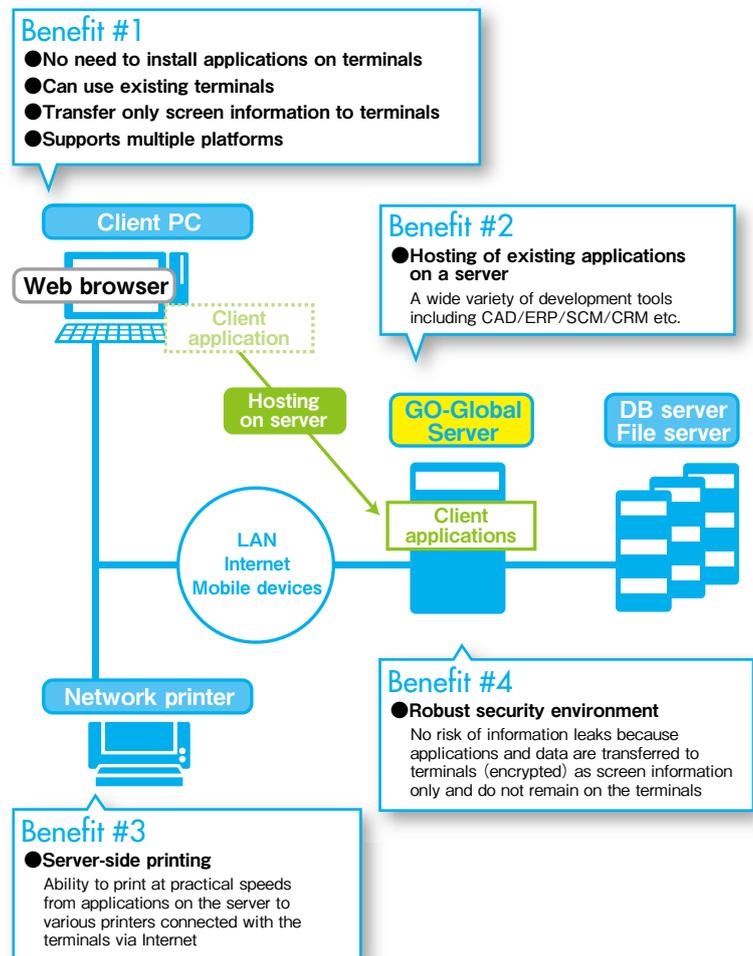
Provides a measure against information leaks

Reduces system operating burden and lowers operating and management costs

Lowers energy consumption (green IT)

Achieves telecommuting that ensures security

(Enables work in the event of a pandemic, promotes life-work balance, etc.)



Through the use of Hybrid ThinClient solutions, Keyware supports enhanced customer operating efficiency, reduced TCO (total cost) and the introduction of new work styles such as teleworking and telecommuting.

※ "Hybrid ThinClient" is a registered trademark of Keyware Solutions Inc.
※ "GO-Global" is a registered trademark of GraphOn Corporation, a U.S. company.

CASE STUDY

Benefit One Inc., which provides public welfare outsourcing services, has constructed a call center in Matsuyama City, Ehime Prefecture. For its new organization to support business expansion, the company introduced a Keyware thin client.



Manager Interview

Q. Can you tell us how you reached the decision and the purpose of introducing a thin client?

A. The catalyst of our introduction of a thin client system was the decision to build a new call center in Matsuyama City, Ehime prefecture, conjunction with growth in business. Because we wanted to ensure greater security and minimize the initial investment related to building facilities such as the power supply equipment, and because of cost-related issues with the system we had been operating at the call center at our Shibuya Head Office, when undertaking the construction we needed to select a new thin client that addressed these issues.”

Q. What was the reason you chose Keyware?

A. “We used the actual equipment from among several product candidates to implement a month-long evaluation of performance and band frequency, as well as an assessment of the proposal vendor's operations. As a result, we gave high marks to the Go-Global system proposed by Keyware for the lightness of its operation and extreme stability. In addition, the fact that Keyware is a systems integrator that can be relied on to have skills that are technically very similar to those of the manufacturer, and even more importantly the fact Keyware proposed an system that would closely follow the work flow locally, even though the call center is in Matsuyama and far away from the Tokyo metropolitan area, were major considerations for our choice.”

Q. What have been the effects from introducing Keyware's thin client?

A. “Until now, we had assigned one system maintenance staff for every 100 terminals. At our Matsuyama Call Center, we need only one person for 200 terminals. Also, when we closed our Shibuya Head Office Call Center and consolidated this activity in the



Matsuyama Call Center in the spring of 2009, no setup or large-scale changes to the layout were needed, and the team handling the work required was only two individuals. On the operations side as well, the system has produced results that have more than met our expectations, because we can operate the system with a smaller space and lower running cost in terms of reduced power consumption, and without any uncomfortable feelings among the operators who are the users.”

Q. What about future developments and your expectations toward Keyware?

A. “At the Matsuyama Call Center, of course we'll expand the system as we increase the number of operator. We also are planning for operator telecommuting and the integration of the thin client terminals and telephones in the future. So we'll be asking Keyware for support with this plan from the study phase.

“Our relationship with Keyware did not stop with construction of the call center. Currently Keyware is providing proposals and support for various solutions, including the development of our mission-critical systems, and we expect our relationship to grow closer in the future with the expansion of business.”

Consolidated Balance Sheets

Item	Period	Previous fiscal year (43rd term) ended March 31, 2008	Current fiscal year (44th term) ended March 31, 2009
Assets			
Current assets		8,189	6,386
Cash and deposits		1,009	1,662
Notes and accounts receivable		5,635	3,876
Goods and products		19	44
Goods in progress		1,292	607
Deferred tax assets		46	12
Other current assets		191	212
Allowance for doubtful accounts		△6	△29
Fixed assets		3,425	4,688
Tangible fixed assets		206	249
Buildings and structures		151	188
Machinery and delivery equipment		0	0
Land		—	4
Other		55	56
Intangible fixed assets		209	1,366
Investments and other assets		3,009	3,072
Investment securities		2,819	2,772
Fixed deposits		—	100
Fixed loans		1	9
Deferred tax assets		41	7
Other		159	197
Allowance for doubtful accounts		△11	△14
Total Assets		11,615	11,075

Assets

"Cash and deposits" as well as "goodwill" included in intangible fixed assets increased in conjunction with making Creva Systems Co., Ltd. a subsidiary company, but assets decreased by 540 million yen compared with the prior consolidated fiscal year because of decrease in "notes and accounts receivable" and "Goods in progress".

Item	Period	Previous fiscal year (43rd term) ended March 31, 2008	Current fiscal year (44th term) ended March 31, 2009
Liabilities			
Current liabilities		3,221	2,248
Notes payable and accounts payable		1,312	939
Short term borrowings		800	100
Long term debts payable within a year		200	545
Income taxes payable		338	66
Other		571	596
Fixed liabilities		218	1,214
Long term borrowings		200	1,200
Allowance for retirement benefits for directors		13	11
Other		4	2
Total Liabilities		3,439	3,462
Net assets			
Shareholders' equity		8,225	7,620
Common Stock		1,737	1,737
Capital Surplus		507	507
Retained earnings		5,980	5,376
Treasury stock		△0	△0
Valuation and translation adjustments		△49	△8
Unrealized gains on securities		△49	△8
Total net assets		8,175	7,612
Total liabilities and net assets		11,615	11,075

Net asset ratio

The net asset ratio declined by 1.7% points compared with the prior fiscal year, reflecting the decrease in "earned surplus" that resulted from dividends and the net loss for the period.

Consolidated Income Statements

Item	Period	Current fiscal year (43rd term) April 1, 2007 to March 31, 2008	Current fiscal year (44th term) April 1, 2008 to March 31, 2009
Net sales		21,936	23,238
Cost of sales		17,784	19,510
Gross profit		4,152	3,728
Selling, general and administrative expenses		3,108	3,791
Operating income or loss		1,043	△62
Non-operating income		131	90
Non-operating expenses		104	115
Ordinary income or loss		1,070	△88
Extraordinary profit		61	50
Extraordinary loss		129	240
Net income or loss before taxes		1,001	△277
Income taxes		401	96
Deferred income taxes		△4	33
loss of minority shareholders		—	△3
Net income or loss		603	△404

Gross profit

Gross profit decreased 423 million yen year-over-year because of a drop in large-scale orders received as a result of the economic downturn, and the influence of projects where profitability has deteriorated.

Selling, general and administrative expenses

SG&A expenses rose 682 million yen compared with the prior consolidated fiscal year, mainly because of an increase in personnel expenses in conjunction with making Creva Systems Co., Ltd. a consolidated subsidiary.

Extraordinary loss

The Company posted a 240 million yen extraordinary loss, reflecting a loss on sale of investment securities and loss on valuation of investment securities.

Consolidated Statement of Cash Flows

Item	Period	Current fiscal year (43rd term) April 1, 2007 to March 31, 2008	Current fiscal year (44th term) April 1, 2008 to March 31, 2009
Cash flows from operating activities		△137	1,985
Cash flows from investing activities		△196	△539
Cash flows from financing activities		118	△793
Decrease or increase in cash and cash equivalents		△216	653
Balance of cash and cash equivalents at the beginning of year		1,225	1,009
Balance of cash and cash equivalents at the end of year		1,009	1,662

Consolidated Statements of Cash Flows

Although the loss before taxes and adjustments for the consolidated fiscal year under review was 277 million yen, cash flow from operating activities was 1,985 million yen, reflecting funds generated from sources such as the collection of notes and accounts receivable, a decrease in notes and accounts payable and a reduction of inventory assets. Cash flow used in investing activities was 539 million yen, with funds used mainly for acquisition of the stock of Creva Systems Co., Ltd. Cash flow used in financing activities was 793 million yen, mainly for the redemption of borrowings and payment of dividends. As a result, the balance of cash and cash equivalents at the end of the consolidated fiscal year under review increased 653 million yen year-over-year to 1,662 million yen.

Consolidated Statements of Changes in Net Assets

Current fiscal year April 1, 2008 to March 31, 2009	Shareholders' equity					Valuation and translation adjustments		Total net assets
	Common Stock	Capital surplus	Retained earnings	Treasury stock	Total shareholders' equity	Unrealized gains on securities	Total Valuation and translation adjustments	
Balance on March 31, 2008	1,737	507	5,980	△0	8,225	△49	△49	8,175
Changes of items during the period								
Dividends from retained earnings	—	—	△200	—	△200	—	—	△200
Net loss	—	—	△404	—	△404	—	—	△404
Changes except in shareholders' equity	—	—	—	—	—	41	41	41
Total changes during the period	—	—	△604	—	△604	41	41	△563
Balance on March 31, 2009	1,737	507	5,376	△0	7,620	△8	△8	7,612

Consolidated Statement of Changes in Net Assets

Net assets decreased 563 million yen, reflecting the payment of dividends and the net loss for the period.

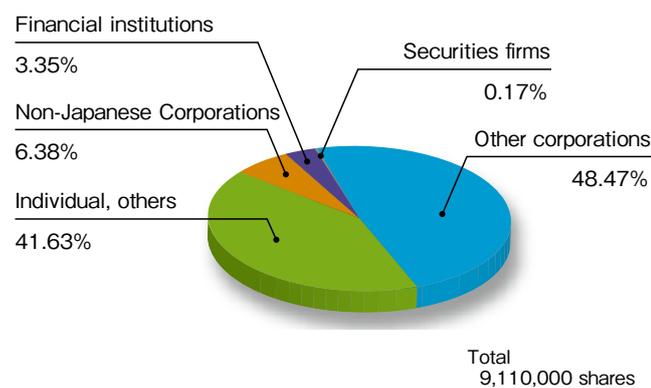
Stock Information (as of March 31, 2009)

Share Outlook

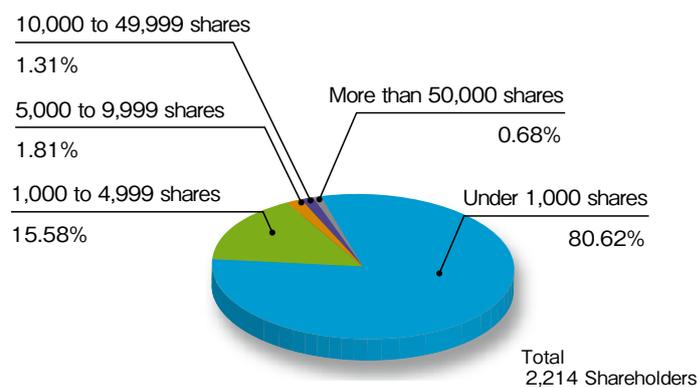
Authorized shares	36,440,000
Outstanding shares	9,110,000
Shareholders	2,214

Major Shareholders	Shares held	Shareholding ratio (%)
NEC Corporation	3,190,000	35.02
Keyware Solutions' employees holdings	913,600	10.03
Masayuki Okada	607,500	6.67

■ Distribution of shareholders



■ Distribution by number of shares held



Notes for Shareholders

Fiscal year:	April 1 to March 31
Date of General Meeting of the Shareholders:	Every June
Shareholder Registration Date:	Regular General Meeting of the Shareholders: March 31 Fiscal year-end dividend: March 31 Interim dividend: September 30 If another date is necessary, the prescribed date notified in advance
Shareholder's Register Manager and Administrator of Special Account:	Sumitomo Trust and Banking Company, Limited 4-5-33 Kitahama, Chuo-ku, Osaka
Shareholder's Register Manager Administration Office:	Stock Transfer Agency Department Sumitomo Trust and Banking Company, Limited 2-3-1 Yaesu, Chuo-ku, Tokyo
Contact and Postal Address:	Stock Transfer Agency Department Sumitomo Trust and Banking Company, Limited 1-10 Nikko-cho, Fuchu-shi, Tokyo 183-8701
Phone:	(Toll-free in Japan) 0120-176-417
Internet Website URL:	http://www.sumitomotrust.co.jp/STA/retail/service/daiko/index.html
Newspaper of Public Notice:	Nihon Keizai Shinbun
Listing Exchange:	Tokyo Stock Exchange, Second Section

Corporate Data (as of June 24, 2009)

Company Profile

Trade Name:	Keyware Solutions Inc.
Address:	3-1-13, Shinjuku, Shinjuku-ku, Tokyo 160-8422, Japan (8F,Keio Shinjuku Oiwake Bldg)
Representatives:	Chairman Hiroshi Hattanda President & CEO Tetsuji Nakashima
Date of Establishment:	May 1965
Capital:	1,737 million yen
Net Sales:	23,238 million yen (as of fiscal year 2009)
Employees:	1,354 (as of March 31, 2009)
Major stockholders:	NEC Corporation Mitsubishi Corporation JR East Japan Information Systems Company Hewlett-Packard Japan, Ltd
Certifications:	Ministry of Economy, Trade and Industry Systems Integration Registration System Ministry of Economy, Trade and Industry Specific Systems Operating Firm Certification System Registered as a Quality Management Systems Company Firm Permitted to use the JIPDEC Privacy Mark Registered as an Information Security Management Systems Company Registered as an Environmental Management Systems Company CMMI Appraisal (Transportation Division Level 3)



Headquarters
(Rental)



Hachimanyama Branch
(Rental)

Executives



Director Masaru Murakami	Director Shigetoshi Yako	Director Masahiro Mita	Director Shinji Teraoka
Chairman Hiroshi Hattanda	President & CEO Tetsuji Nakashima		

Director

Takuji Tomiyama

Auditors

Makoto Kimoto

Seizo Kitagawa

Shotaro Okanishi

Hiroshi Takita

※Director Takuji Tomiyama is an Outside Director as provided in Article 2 Clause 15 of the Companies Act.

※Auditors Shotaro Okanishi and Hiroshi Takita are Outside Auditors as provided in Article 2 Clause 16 of the Companies Act.

Door to Keyware

Communication Space

CSR (Corporate Social Responsibility) Measures

At Keyware Group, we recognize that efforts to encourage and support social and environmental contribution activities are a significant social responsibility of our firm. Keyware will strive to realize a

prosperous society and healthy environment while maintaining amicable communications with all of the individuals who live and work in our local communities.

■ Social positioning of Keyware Group



※Stakeholders:
a collective term used for those who a company needs to consider when conducting business activity

Keyware lectured on IT at the “Seiko Academy Hands-On Cram School”.

In December 2008, Keyware helped students at Seiko Gakuin Private Junior & Senior High School in Yokohama to experience the excitement of IT with a lecture entitled “Searching for State-of-the-Art IT.” Keyware intends to continue its efforts for such activities in the future, to stimulate interest among younger generations not only in the business activities of Keyware but in a broad range of information technologies as well.



Internet IR Information

<http://www.keyware.co.jp/english/e-index.html>



We invite you to access our company website and open the “IR Information” page.



Visitors to Keyware's website can view our “Shareholder Communications” and other information for investors that summarize the latest news on the Company's activities, along with various other reports. Visitors can download these reports in PDF format from the Company's website, and request other documents.

NEWS

Keyware's website selected as one of “Internet IR Best Company” by Daiwa IR



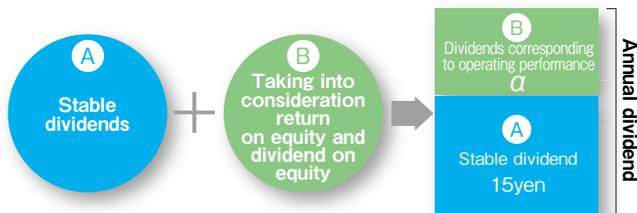
Keyware's “IR Information” website was selected for the first time as one of the “580 Internet IR website Best Companies of 2009” held by Daiwa Investor Relations Co. Ltd. (Daiwa IR).

Each year, Daiwa IR uses proprietary quantitative grading criteria to select the best websites among the IR sites of 2,082 leading listed companies. Keyware will continue to enhance its website and provide prompt disclosure of IR information to shareholders and investors in the future.

Returns to Shareholders

Keyware implements “operating performance-linked dividends” to achieve the active return of earnings to shareholders

To actively return earnings to its shareholders, Keyware has implemented “operating performance-linked dividends,” adjusting its dividends in proportion to earnings. The Company's basic policy is to pay dividends corresponding to operating results, taking into consideration return on equity and dividend on equity on a consolidated basis.



Return on equity

The ratio of net income to the firm's shareholders' equity, which is used as a management indicator to measure how efficiently a firm is generating earnings on the shareholders' equity “capital” consisting of accumulated earnings obtained through investments from shareholders and investors and business operations.

Dividend on equity

The numerical value derived by dividing total dividends by shareholders' equity, which is used as a management indicator to measure how much a firm is returning to shareholders and investors in the form of dividends as a percentage of shareholders' equity. Dividend on equity can also be calculated by multiplying return on equity by the “dividend payout ratio” calculated by dividing the total dividend amount by net income. (The shareholders' equity used for this calculation is the shareholders' equity in the Shareholders' Equity portion of the balance sheet, excluding minority interests.)

Glossary

The difficult IT terminology used in this report is explained below.

Hosting	Primarily a service provided by firms with a specialized facility for computers called a data center. Refers to providing a server environment for publishing contents on the Internet, ranging from Internet operating management to security, the purchase and installation of equipment. Enables a company to reduce costs compared to operating and managing a server itself.
Housing	A service to install a customer's telecommunications equipment and information transmission computer (server) at a facility equipped with the company's own circuit facilities. A service marketed by telecommunications providers and Internet Service Providers, which offer high-speed lines, earthquake-resistant facilities, stable power supply devices and other equipment at a low price.
CRM	Stands for Customer Relationship Management. CRM provides a means for companies to build long-term relationships with customers through the application of information systems. Achieved by consistently managing all interactions with individual customers, including purchasing and sale of products and maintenance services to responding to inquiries and complaints, based on a detailed customer database.
EA	Stands for Enterprise Architecture. The organizational logic that enables a firm to achieve smooth, efficient management of its entire operations, by preparing a comprehensive blueprint of its entire business and operations, including the passage of time, and re-editing or rebuilding the blueprint as needed, to create an idealized model for achieving the complete optimal approach for integrating strategies and operating activities.
EAI	Stands for Enterprise Application Integration. Total solutions aimed at achieving the “complete optimization” of existing systems for their effective application.
EC	Stands for Electronic Commerce. Use of the Internet and other networks for business activities such as entering agreements and making payments. Electronic transactions.
ERP	Stands for Enterprise Resource Planning. Referred to as a unified task package, ERP is an information system package that supports fundamental company tasks such as order and sales management, inventory management, production management and accounting.
CAD	The application of computers to building, structure and manufactured product design. Also refers to the software and systems used for this purpose.
ISV	Stands for Independent Software Vendor. Refers to independent software companies. Firms that provide application software which do not have any special relationship with specific hardware manufacturers or OS companies.
SCM	Stands for Supply Chain Management. SCM is one of corporate activities throughout the supply chain. It enables companies to use computers to manage their upstream and downstream commercial activities, from the receipt of customer orders and procuring materials to managing inventories and delivering finished products, and to reduce costs by eliminating excess inventories.

Know and Learn! Application skills for the IT

A care-free IT environment

Did you know that most popular viruses recently are actually viruses that are transmitted by the use of “USB memory”? Such viruses accounted for roughly 11% of all reported infections and damage in 2008, making them the largest category. While USB memory makes handling simple and offers a convenient means for saving and transferring data, always remember to perform a security scan before using USB memory.

Anti-virus measures 7 rules!

- Use personal computer anti-virus software that has been properly updated.
- Always make a backup of important data, and store it to a disk/media other than your main system.
- Never open file attachments sent by someone you don't know.
- Use Internet auction and shopping sites by providing the minimum necessary information.
- Do not just ignore spam mail, but consider countermeasures you can adopt.
- To the extent possible, do not disclose telephone numbers or e-mail addresses.
- Stay informed about the latest security-related information.

Under an information technology environment, an overlooked hole somewhere in your security measures leaves you open to the possibility of a virus spreading rapidly from that single vulnerability. Let's implement appropriate security measures and work together to keep the information technology environment safe from exposure to various risks.



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